



**COMPLAINT FORM**

Date : \_\_\_\_\_

From,

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Nature of Accounts and Branch, if applicable / maintained \_\_\_\_\_

Complaint in brief :


Signature of the Complainant.

\_\_\_\_\_

Forwarded to Central Office on \_\_\_\_\_

Remarks \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**Date of Final Disposal**

**Signature of Branch Manager**

**Note:**

1. The Complaint should be made to the branch manager concerned.
2. A copy of the complaint may be forwarded to The AGM, Operations Department (Nodal Officer for complaint redressal), Central Office, Karur- 639 002 for redressal if the grievance is not resolved at the branch level.
3. The first point of redressal of complaints is the bank itself and the complainants may approach Banking Ombudsman only if the complaint is not resolved at the bank level within a month.